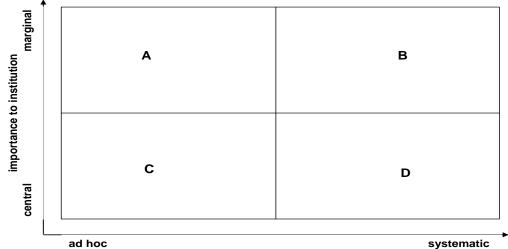




Handout 1

Institutionalisation of Approaches to Internationalisation in Universities



ad hoc

style of introduction

Quadrant A	Quadrant B
 Small amount of business Linkages mainly individualised Unsystematic financial arrangements Little specialisation Weak data Low on agenda laissez faire 	 Small business, but precisely identified and targeted Related to internal strengths and external opportunity Accurate financial arrangements Niche marketing Small and meaningful agreements Limited but targeted training
Quadrant C	Quadrant D
 Considerable business across range of categories, countries, client groups Ill-focused marketing, limited scrutiny 'Knee-jerk' responses Eccentric financial management Tensions within university – inter-unit, culture Unstable ground rules Support services unevenly geared to international effort Quality control ad hoc Much unsubstantiated rhetoric Devolved initiative taking 	 Clear mission: followed through Large volume of work in many categories, mutually reinforcing, intellectual coherence Extensive updated database Clear operating arrangements for partnerships Relevant and systematic support policies for personnel, finance, curriculum, student services Investment expenditure Dedicated organisational structure and creative tension with units Constructive use of incentive systems Systematic monitoring and readjustment



